

isolved Benefit Services

Contact Type	Description	
Company	isolved Benefit Services' primary COBRA contact and "Super User"	
Third Party	Person or organization responsible for submitting COBRA activity on behalf of customer	
Third Party Backup	Secondary person or organization responsible for submitting COBRA activity on behalf of customer	
Agent	Person(s) associated with customer's health insurance agency	
Secondary	Backup to Company Contact	
Electronic Data Submission	Person who submits file feeds on behalf of customer	
Data Exchange Results	Person who receives file feed submission results	Caution when deleting: if you have active file feeds, at least one person should always receive file submission results.
Employee Navigator	Person who receives Employee Navigator COBRA Integration results	Caution when deleting: if you have active Employee Navigator services, at least one person should always receive file submission results.
Flexible Spending Account	isolved Benefit Services' primary contact for FSA-related plans	
Flexible Spending Account Backup	Secondary person or organization for FSA-related plans	
Health Savings Account	isolved Benefit Services' primary contact for HSAs	
Health Savings Account Backup	Secondary person or organization for HSAs	
Integration	Person who receives isolved Integration notifications	Caution when deleting: if you have active integration services, at least one person should always receive notifications.
Network Partner	Certified Network Partner of the isolved Network	