

## Paid Through Change Report

**Explanation:** There are situations when you need to know when a participant makes a payment so you can update the carrier. This report provides you with an updated paid through date for participants on COBRA. It is a report that must be requested and is per carrier. The paid through date can change based upon new payments or un-allocations of payments (such as insufficient funds).

**Timing:** As often as daily, as changes occur (this report must be requested to be set up for your plans)

**Delivery:** Secure Download Center

### Paid Through Change Report

Carrier: EMPIRE (E079)  
Company: ABC SAMPLE COMPANY (C0000000)



This report provides an updated paid through date for participant who are on COBRA. The paid through date can change based upon new payments, unallocations of payments for such reasons as insufficient funds. Please review each report for the updated paid through date. If you have any questions regarding this report, please contact your Customer Response Specialist at 866-320-3040.

<div style="border: 1px solid gray; border-radius: 10px; padding: 5px; width: fit-content;">Name(s) of the individual(s) on the plan.</div>	<p><b>Employee:</b> SAMPLE PARTICIPANT</p> <p><b>Plan:</b> [EMPIRE][MED EPO][SINGLE]</p>	<table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; font-weight: normal;">QB(s): First Name</th> <th style="text-align: left; font-weight: normal;">Last Name</th> <th style="text-align: left; font-weight: normal;">Relation</th> <th style="text-align: left; font-weight: normal;">Paid Through</th> </tr> </thead> <tbody> <tr> <td>LON</td> <td>DAVISON</td> <td>E</td> <td>2/29/2020</td> </tr> </tbody> </table>	QB(s): First Name	Last Name	Relation	Paid Through	LON	DAVISON	E	2/29/2020	<div style="border: 1px solid gray; border-radius: 10px; padding: 5px; width: fit-content;">Updated paid through dates for elected plans.</div>
QB(s): First Name	Last Name	Relation	Paid Through								
LON	DAVISON	E	2/29/2020								

The plan in which a payment was applied (or un-allocated)

isolved Benefit Services has COBRA experts to help you understand your COBRA administration reports. You can call **866-320-3040** or via email at [crmail@isolvedhcm.com](mailto:crmail@isolvedhcm.com) Monday through Thursday 8 a.m. to 8 p.m. (ET) and Friday 8 a.m. to 6 p.m. (ET).