

## COBRA Dashboard

The COBRA Dashboard contains a quick overview of the most important features for you as an Infinisource customer.

## Announcements

Announcements will include times when the Infinisource staff will be unavailable or important information regarding your account or upcoming training.

**Announcements:**

Open enrollment occurs annually and is a busy time of year. This is a reminder that COBRA participants, and those within their election period, have the same rights at open enrollment as active employees. Infinisource can help you provide information to this group of participants regarding your plan or rates changes.

If you would like to **add** Open Enrollment service, please complete the [Memorandum of Agreement \(MOA\)](#), top of the first page and the Open Enrollment section on the third page along with the [Client Open Enrollment Guidance Form](#). Should you have any questions, please call your Customer Service team at 866-320-3040 or your Account Manager.

Our customer and participant support teams will be unavailable on  
Thursday, May 10, 2018 from 10:30 a.m. until 1:30 p.m. ET.  
We apologize for any inconvenience this may cause.

## Customer Profile

The Customer Profile is information regarding your account.

**Customer Profile**

Name: 3RD GENERATION SYSTEMS  
 DBA Name: 3RD GENERATION SYSTEMS  
 Address: 12679 OAKCREEK LN  
 City: MONTEBELLO  
 State: MN Zip Code: 83624  
 Phone: 388-887-5070 Fax:  
 # Insured: 670

**Customer Contacts**

COMPANY  
 Name: Sample Contact  
 EMail: sample.contact@macondo.com  
 Phone: 555-123-4567

PHI  
 Name: Sample Contact  
 EMail: sample.contact@macondo.com  
 Phone: 555-123-4567

MKTG  
 Name: Samole Contact

## Customer Contacts

The contacts listed for your account.

## Services

Lists active services you have with Infinisource.

**Services**

Service	Start Date	End Date
COBRA Notices Admin	10/1/2013	9/30/2014
Premium Collection	10/1/2013	9/30/2014
Open Enrollment Mailings	11/15/2013	11/14/2014

**Recent Notices Mailed**

Name	Notice Type	Mailed	View
KENDALL KOH	QE	10/15/2010	<a href="#">View</a>
KENDALL KOH	QE	10/20/2010	<a href="#">View</a>
MARKUS ARLAYNON	TERMINATION	11/12/2010	<a href="#">View</a>
CASSANDRA VILAC	TERMINATION	2/10/2011	<a href="#">View</a>
NATALIA VILAC	TERMINATION	2/10/2011	<a href="#">View</a>
HEIDI HAUSMANN	NE	2/11/2011	<a href="#">View</a>

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## Recent Notices Mailed

Here you have the ability to review recent notices mailed and view those notices directly from your COBRA dashboard.

## Plans for Renewal

This provides you with the ability to review plans that will be up for renewal within 60 days. When plans are active or have gone beyond the expires date, they will not appear in this box. If you have plans/rate information for these, you can click **Go to Renewal Plans** to update the information online.

Plans for Renewal	
Plan Code	Description
CAREFIRST BCBS	CAREFIRST BLUECROSS BLUESHIELD
DENTAQUEST	DENTAQUEST

[Go to Renewal Plans](#)

## Recent Reports

Generated	Downloaded	Description	View
5/16/2014		Daily Status Report for: 3A0333.	<a href="#">View</a>
5/16/2014		Daily Status Report for: 3A0333.	<a href="#">View</a>
5/15/2014		Daily Status Report for: 3A0333.	<a href="#">View</a>
5/15/2014		Daily Status Report for:	<a href="#">View</a>

## Recent Reports

Click **View** to review any reports that have been provided to you in your Download Center.

## Infinisource Account Reps

This provides you with information on your Infinisource Account Representatives. If you have multiple services, you may see multiple names listed here.

Infinisource Account Reps
COBRA Acct Mgr: <a href="#">April TEST</a>

## Active COBRA Participants

If you currently have anyone on COBRA, they will appear within this box with basic information regarding their COBRA status.

Active COBRA Participants						
Name	SSN	Plan Code	Coverage Code	Option Code	Paid Through Date	Last Payment Date
SELENA DINGA	798-66-3608	CAREFIRST BCBS	BL CHC ADV POS	EE+1	5/31/2014	12/5/2013