Infinisource provides all Flexible Spending Account (FSA) and Health Reimbursement Arrangement (HRA) participants with an online portal that provides anytime access to view and manage account information. One of the many features available is the capability to review claim status.

To review your claim status, follow these steps:

1. Navigate to the Infinisource login page.

For security purposes, it is important for you to login to setup your Username and Password. Infinisource provides you with a 120-day timeframe to access your account to assist with the security of your account. If you access your account after the 120-day timeframe, you will need to contact Infinisource to receive a temporary password.

2. Enter your Username and Password. First time users will login using lower case first initial, last name and last four digits of your Social Security Number as both Username and Password.

3. Click Accounts, then Claims from the menu below. The claims page provides you with a complete view of all claims from all accounts on one page.

You can also filter your claims by:

- Account
- Claim Status
- Receipt Status
You can see when a receipt is needed from this page and click on the link to upload and view receipts.

Remember, you can now go mobile by using your smart phone to access:

- FSA account balances
- Submit claims for reimbursement
- Send receipts using a mobile device’s camera
- Configure alerts via text message

Easily check your information now using an iPhone, iPod Touch, iPad or Android-powered device.