

isolved Benefit Services provides all Flexible Spending Account (FSA) and Health Reimbursement Arrangement (HRA) participants with an online portal that provides anytime access to view and manage account information. One of the many features available is the capability to review claim status.

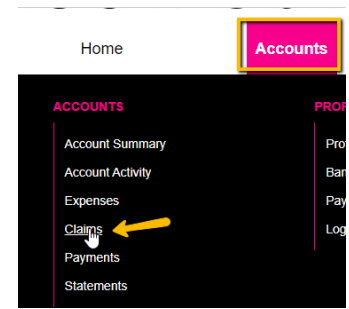
To review your claim status, follow these steps:

1. Navigate to the [isolved Benefit Services login page](#).

For security purposes, it is important for you to login to setup your Username and Password. isolved Benefit Services provides you with a 120-day timeframe to access your account to assist with the security of your account. If you access your account after the 120-day timeframe, you will need to contact isolved Benefit Services to receive a temporary password.

2. Enter your Username and Password. First time users will login using lower case first initial, last name and last four digits of your Social Security Number as both Username and Password.

3. Click **Accounts, then **Claims** from the menu below. The claims page provides you with a complete view of all claims from all accounts on one page.**



Click on any claim to view details.

Detail view of a claim

Accounts / Claims

Filter By [Reset Filters](#)

DATE OF SERVICE	ACCOUNT	MERCHANT/PROVIDER	CLAIM STATUS	AMOUNT
+ 07/01/2020	Health Care Account	-	Pending Receipt	\$180.00
- 12/02/2019	Health Reimbursement	dr. jones	Denied	\$50.00

Claim Details

Claim Number: ABC123191210P0000101 Date(s) of Service: 12/02/2019

Recipient: John Doe Denied: \$50.00

Payee: John Doe

Source: Online

Receipt Status: Overdue

[View Confirmation](#)

You can also filter your claims by:

- **Account**
- **Claim Status**
- **Receipt Status**

Filter By [Reset Filters](#)

Account	Claim Status	Receipt Status
All Accounts	All Claim Statuses	All Receipt Statuses
01/01/2020 - 12/31/2020	Denied	Not Needed
Health Care Account	Pending Receipt	Overdue
01/01/2019 - 12/31/2019		
Health Reimbursement		

You can see when a receipt is needed from this page and click on the link to upload and view receipts.

Remember, you can now **go mobile** by using your smart phone to access:

- FSA account balances
- Submit claims for reimbursement
- Send receipts using a mobile device's camera
- Configure alerts via text message

Easily check your information now using an iPhone, iPod Touch, iPad or Android-powered device.